FMIS
Inspiring solutions

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FMIS FIELD SERVICE MANAGEMENT

Offline efficiency in the field with easy synchronisation

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The Field Service portal is a smart client which allows you to collect data whilst detached from the internet, then upload to your head office databases when connectivity is available. You can now give your field engineers and operational personnel access to a local, fast application, which is easily synchronised when you are later connected to the internet.

FULLY FEATURED

Everything you can do in your head office workshops, warehouses, stores, maintenance labs, finance or sales departments you can now do out in the field with your customer. You can produce all reports, letters and other templates there and then, without dependence on internet connectivity. For customers working in remote areas this system is invaluable, especially when certain key factors of finance, such as expenses and timesheets, cannot be accessed through a VPN.

FROM OFFICE TO FIELD – FROM FIELD TO OFFICE

The replication of data can be very selective and based on the users profile within HR, finance and job costing. You can restrict the data available offline to ensure that there is only access to what is needed to complete the daily tasks in the field. The full functions of Sales Order Processing, Purchase Order Processing, Equipment and Maintenance can be accessed immediately anywhere in the world via a local laptop.

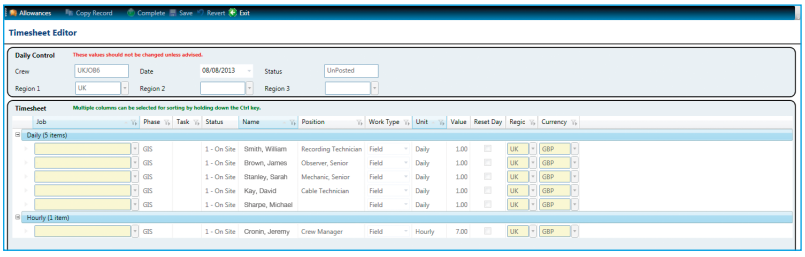
FEATURE RICH

- Offline processing
- Online, fast and highly encrypted synchronisation
- Field team rosters
- Field team timesheets
- Extract to payroll (ADP)
- Calculation of bonuses, allowances and overtime
- Field expense forms
- Sub-contractor performance and blanket purchase orders
- Full performance management of field processing
- Full head office reporting on margins and cost/revenue v forecast
- Purchasing
- Quotes
- Sales orders
- Requisitions
- Workflow dialogue with other field teams and head office
- Maintenance
- Inventory control
- Health and safety

HR FLOWS

- Links to HR systems such as HR.Net, allows recruitment and the creation of field teams for specific field project assignments
- HR maintained certificates and licenses are made available to the field team
- Provides a full team roster if required
- Integrated travel and transfers

Daily timesheet entry for particular work teams or crews



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PAYROLL FLOWS

- Provides full timesheet records with both daily and team views
- Calculates allowances, advances, overtime and any bonuses as part of payroll extract
- Customisable extracts to ADP/ payroll systems

FINANCE FLOWS

- Posts time to finance systems such as Vision, requiring detailed timesheets
- Produces journals for expected pay burden
- Automatically creates expense forms within your finance system

PURCHASE FLOWS

- Allows requisitions to be raised in the field for the shipping of central stock/equipment or supplies
- Allows local purchasing to appear as commitment, subject to verification at head office
- Sub-contractors and regular purchases can be treated as blanket with controlled periodic limits
- Local goods receipt will be added to local inventory then synchronised with global inventory management
- Head office goods receipt for local purchases can be transmitted and shipped to local inventory

MAINTENANCE FLOWS

- Inspection reports collated and sent electronically
- Maintenance of local equipment still subject to head office stipulations
- Use of barcode scanner and digital pens to increase efficiency
- Work order production as a means of control

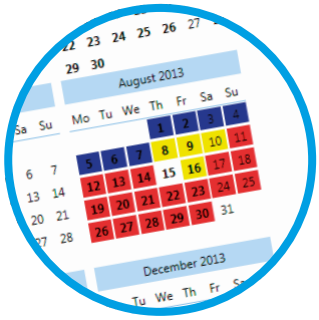
PERFORMANCE STATISTICS

- Full customisable production and performance measures can be provided as tailored project input templates for field administration
- Daily, weekly and periodic operational reporting provides a blend of performance indicators, plus time and expenses, for margin and KPI alerting
- Alerting of any exceptions within a particular days activity

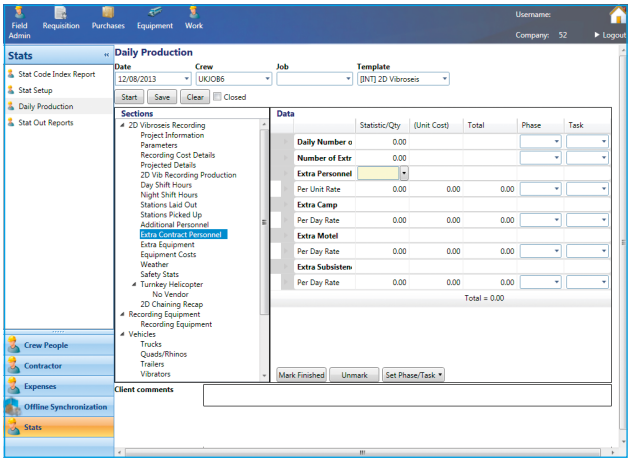
GLOBAL DEPLOYMENT

- Easy version control and self-adapting updates for deployment
- Global view of all performance

Customisable daily production cost control and performance templates by job and team



Calendar for team timesheets in the field



I have found the FMIS Purchasing system easy to learn and really effective in removing paper from our processing. The authorisation and workflow engine has made my life so much easier. The system is really easy to use, efficient and user-friendly.

Jamie Broughton, **Tesla Exploration International**

FMIS has provided a very flexible, easy to use and innovative set of solutions for our Seismic Field Operations. Time, Expenses, Rostering, performance statistics and full purchasing and inventory is now available in a very consistent manner cutting out swathes of paperwork we used to use. All of this is accessible in very remote locations with poor web connectivity. We have found FMIS to be a true innovator of solutions to our problems.

Tracy Bradshaw, **Tesla Exploration**

The FMIS team has been responsive and enjoyable to work with. FMIS has been collaborative and imaginative in developing solutions for requirements that have evolved during the project.

Michael Kiess, **Veteran Corps of America**

We were very pleased with how the FMIS project went and the support of the live system has been second to none.

Danny Mansfield, **Express Newspaper Group**

WANT TO FIND OUT MORE?

Contact FMIS to arrange a demonstration, ask a question or to discuss your requirements.

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